



Physician News Brief

NEWS ABOUT COVENANT HEALTHCARE FROM
The Office of Physician Relations & Regional Outreach

APRIL 18, 2016

We Need Your Assistance in Improving Medication Reconciliation!

There have been numerous cases of patients being discharged without a complete medication reconciliation (med rec) of their "prior to arrival" medications. Additionally, discharge medication lists are not matching the patients' AVS, potentially causing extended stays, readmissions and/or serious safety events. To best optimize this workflow, two teams are working on improving our process. HFAP accreditation states:

Medication reconciliation must be done at each key transitional point:

- Admission
- Transfer to a new unit with a change in level of care (higher or lower)
- Discharge
- Medication reconciliation must be completed within 24 hours of hospital admission

The following are not acceptable notes/orders:

- Resume previous orders
- Resume preoperative orders
- Resume all home medications

If you discontinue a medication it is very important that you list a reason. This will:

- Reduce the number of calls for clarification on medications
- Improve coordination of care for patients
- Prevent the unsafe restarting of a medication by another provider

Medication reconciliation can only be completed by a physician or advanced practice provider. A nurse can assist, but the provider must walk through the medication list with the nurse. Please reference Covenant administrative policies 3.80 and 3.49.1. As changes are made we will continue to keep you informed.

Important Change to Admission Orders

A patient must only have a **SINGLE** admission order. If an inpatient admission order is already present on the patient's chart and you attempt to place another inpatient admission order, you will receive a hardstop and it will not allow you to sign the order. If the patient has an admission order and you are using an OrderSet, the admission order will no longer be available to choose from the OrderSet. If you need to update the attending provider, right-click on the patient's name from your Patient List and click "Assign Me". These changes will be effective on Thursday, April 21. For questions, please contact eCovenant EMR Support via vocera at 989.583.4500.

Residency Program Clinical Learning Environment Review Survey May 4 - 5

Covenant HealthCare and Central Michigan University residency program are expecting the ACGME Clinical Learning Environment Review (CLER) survey on May 4 - 5. The CLER Clinical Pathways to Excellence survey evaluates the clinical learning environment based on: Patient Safety, Healthcare Quality, Care Transitions, Supervision, Duty Hours, Fatigue Management and Mitigation, and Professionalism. The survey is intended to provide feedback and improve how the clinical sites engage resident and fellow physicians in learning to provide safe high quality patient care. Covenant HealthCare is dedicated to being an academic medical center for resident and fellow training. The survey will provide us with opportunities to improve and identifies what we do well. All inpatient departments and all functions within the main hospital campuses may be included in the survey.

Benefit Dinner in Honor of Dr. William Vondette April 22

There will be a benefit dinner in honor of the late Dr. William Vondette on Friday April 22 at the Forest Edge Banquet Center in Freeland starting at 4:30 pm. Raffles will be held hourly along with a silent auction from 5:00 pm – 9:00 pm and a live auction starting at 9:00 pm. Cost is \$15.00 per ticket (or donation). Kids 5 & under are free. You may purchase tickets in advance at Freeland Foot and Ankle Clinic, St. Agnes Church, Isabella Bank or Super Cute in Freeland. All event proceeds will help Dr. Vondette's family during this difficult time. For more information call 989.529.8581.



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